

Bridgette Patterson

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EDUCATION

Brigham Young University - Idaho, Rexburg, ID

- Major: Communication; Visual Communication emphasis; Communication Management module
- Bachelor Degree, anticipated December 2016
- GPA 3.97

EMPLOYMENT

Trainer, Internet Technician and Customer Service at Emery Telcom, 1996-1998 <http://www.emerytelcom.com/>

- Customer service for Internet and Direct TV accounts
- Trained 12+ employees in customer service skills
- Resolved customer Internet and satellite TV hardware issues
- Received payments and updated accounts
- Set-up customer new accounts
- Received, organized, and cataloged daily data reports

DESIGNS AND PUBLICATIONS

- Designed company logo and billboard for TNT Satellite
- Designed company logo for Little Explorer Preschool
- Created slide show and speech for Brigham Young University - Idaho to welcome 100+ new employee spouses
- Blog, The Ordinary Adventures of a Primary Chorister - more than 1000 hits per week
- Blog, Campus Mom BYU-Idaho
- COMM111 Feature story news assignment published in the Rexburg Standard Journal, [December 2013].

SKILLS

- Above-average familiarity with social media; Klout score of 57
- Skilled in MS Office, Adobe Lightroom and Photoshop
- Web page design: familiarity with Wordpress and Blogspot
- Proficient with Microsoft and Macintosh operating systems
- Knowledge of basic computer hardware repair and installation
- Avid photographer; experienced in portrait and landscape photography

AWARDS

- Full-tuition Academic Scholarship from BYU - Idaho 2013-2014
- 2013 Grand Champion Award for Amateur Photography Madison County Fair, Rexburg, ID 2013
- 2004 People's Choice Award for Digital Photography Madison County Fair, Rexburg, ID